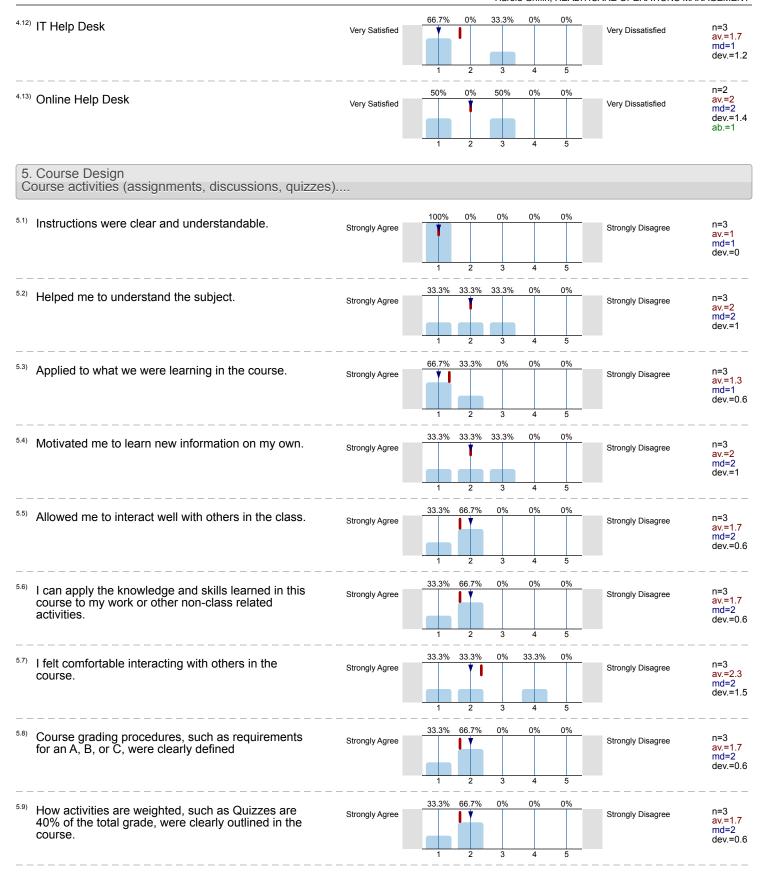
Harold Griffin
HEALTHCARE OPERATIONS MANAGEMENT
HEALTHCARE OPERATIONS MANAGEMENT (MHSM3345 40214E)
No. of responses = 3

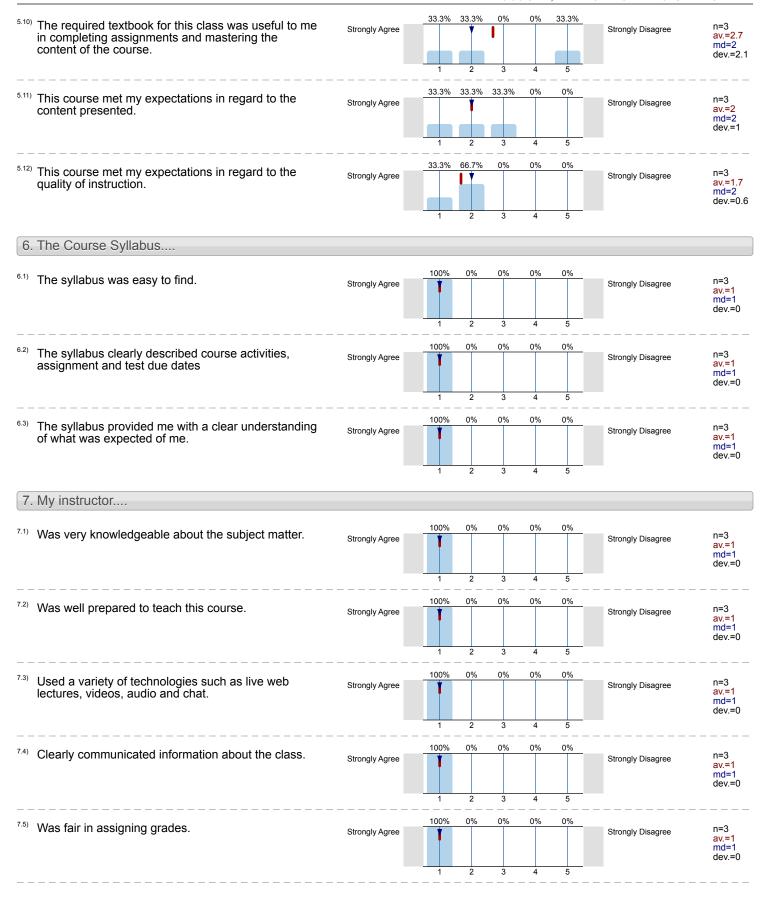


Survey Results 1. Student Information 1. I have either viewed the video or attended the "live" session of the Online Course Tools Tour. 1. The main reason I am taking an online course is lawe difficult geting away from the house (must care for childrem) parent, disability/mobility sease, sich.) 0% 1 away the course was offered. 1. It is the only way the course was offered. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking this semester. Check all that apply. 1. I am taking	Overall indicators					
Course activities (assignments, discussions, quizzes) Survey Results 1. Student Information 1. I have either viewed the video or attended the "live" session of the Online Course Tools Tour. 1. I have either viewed the video or attended the "live" session of the Online Course Tools Tour. 1. I have either viewed the video or attended the "live" session of the Online Course Tools Tour. 1. I have either viewed the video or attended the "live" session of the Online Course Iour. 1. I have either viewed the video or attended the "live" session of the Online Course Iour. 1. I have either viewed the video or attended the "live" session of the Online Course Iour. 1. I have either viewed the video or attended the "live" session of the Online Course Iour. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to get to campus. 1. I have transportation issues which makes it difficult to ge	Global Index	+	2 3	4 5	-	
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Online courses just suit my preferred learning style. As a result of COVID-19. 1.4) I am taking this semester. Check all that apply. 5 or more courses	To avoid the extra cost and time of travel.				0%	
As a result of COVID-19. 1.4) I am taking this semester. Check all that apply. 5 or more courses	It is the only way the course was offered.				0%	
1.4) I am taking this semester. Check all that apply. 5 or more courses	Online courses just suit my preferred learning style.				66.7%	
5 or more courses	As a result of COVID-19.				0%	
3-4 courses 66.7% 1-2 courses 0% This is my first online course. 1-5) How many hours per week do you spend online for this course? Less than 3 hours 0% n=3 3-5 hours 0% 6-10 hours 66.7%	1.4) I am taking this semester. Check all that	apply.				
1-2 courses 0% This is my first online course. 0% 1.5) How many hours per week do you spend online for this course? Less than 3 hours 0% n=3 3-5 hours 0% 6-10 hours 66.7%	5 or	more courses			33.3%	n=3
This is my first online course. 1.5) How many hours per week do you spend online for this course? Less than 3 hours 3-5 hours 66.7%		3-4 courses			66.7%	
1.5) How many hours per week do you spend online for this course? Less than 3 hours 3-5 hours 66.7%		1-2 courses			0%	
Less than 3 hours 0% n=3 3-5 hours 0% 6-10 hours 66.7%	This is my first	online course.			0%	
3-5 hours 0% 6-10 hours 66.7%	1.5) How many hours per week do you spend online for this co	ourse?				
3-5 hours 0% 6-10 hours 66.7%	, , ,				0%	n=3
6-10 hours 66.7%						
More than 10 hours 33.3%						
	More	than 10 hours			33.3%	

2. I use the following computer system or device to access my online course(s). (check all that apply) Desktop n=3 Windows 100% Apple 0% Android 0% Other/Not Sure/Don't Know 0% No, I don't use a desktop computer 0% Laptop n=3 Windows 100% Apple 0% Android 0% Other/Not Sure/Don't Know 0% No, I don't use a laptop computer 0% Tablet (ipad, etc.) n=3 Windows 33.3% Apple 33.3% Android 0% Other/Not Sure/Don't Know 0% No, I don't use a tablet 33.3% Smart Phone (iphone, Galaxy, etc.) n=3 Windows 0% 100% Apple Android 0% Other/Not Sure/Don't Know 0% No, I don't use a smartphone 0% 3. Your Course 33.3% ^{3.1)} I read all the instructions thoroughly. n=3 av.=1.3 md=1 Strongly Agree Strongly Disagree dev.=0.6 n=2 50% 0% 0% ^{3.2)} I asked questions to clarify the information. av.=1.5 md=1.5 Strongly Agree Strongly Disagree dev.=0.7 ab.=1 66.7% 33.3% 0% 0% ^{3,3)} I am satisfied with my online learning experience. n=3 av.=1.7 md=2 Strongly Agree Strongly Disagree dev.=0.6

4. Services and Technical Support Rate your level of satisfaction with the BC services for this course. n=2 av.=1 md=1 100% 0% 0% 0% On campus registration/admissions Very Satisfied Very Dissatisfied dev.=0 ab.=1 100% 0% 0% 0% 0% Online registration/admissions n=3 Very Satisfied Very Dissatisfied av.=1 md=1 dev.=0 n=2 100% 0% 0% 0% 0% Financial aid av.=1 Very Satisfied Very Dissatisfied md=1 dev.=0 ab.=1 n=2 av.=2 0% 50% 50% 0% 0% 4.4) Online counseling Very Satisfied Very Dissatisfied md=2 dev.=1.4 ab.=1 5 n=2 50% 0% 50% 0% 0% On campus counseling av.=2 Very Satisfied Very Dissatisfied md=2 dev.=1.4 n=2 0% 50% Library av.=2 md=2 Very Satisfied Very Dissatisfied dev.=1.4 ab.=1 3 5 n=2 50% 0% 50% 0% 0% Online Library av.=2 md=2 Very Satisfied Very Dissatisfied dev.=1.4 ab.=1 5 3 n=2 50% 0% 50% 0% Online tutoring av.=2 Very Satisfied Very Dissatisfied md=2 dev.=1.4 ab.=1 n=2 50% 0% 50% 0% 0% av.=2 md=2 4.9) On campus tutoring Very Satisfied Very Dissatisfied dev.=1.4 ab.=1 n=2 av.=2 0% 50% 50% 0% 0% 4.10) Computer labs Very Satisfied Very Dissatisfied md=2 dev.=1.4 ab.=1 n=2 50% 0% 50% 4.11) Proctored testing av.=2 Very Satisfied Very Dissatisfied md=2 dev.=1.4 ab.=1





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7.6)	Provided valuable feedback on graded assignments.	Strongly Agree	100%	0%	0%	0%	0%	Strongly Disagree	n=3 av.=1 md=1 dev.=0
7.7)	Helped me understand my strengths and weaknesses.	Strongly Agree	66.7%	33.3%	3 0%	- 4 - 0%	5 0%	Strongly Disagree	n=3 av.=1.3 md=1
— — 7.8)			1 66.7%	2 33.3%	3	4 0%	5		dev.=0.6
	Encourages me to learn.	Strongly Agree	1	2	3	4	5	Strongly Disagree	n=3 av.=1.3 md=1 dev.=0.6
7.9)	Helped to focus discussions on issues in a way that helped me learn.	Strongly Agree	66.7%	33.3%	0%	0%	0%	Strongly Disagree	n=3 av.=1.3 md=1 dev.=0.6
	My instructor		1	2	3	4	5		
8.1)	Responded to my questions in	_						_	2
		24 hours						100%	n=3
		two days						0%	
		a week						0%	
		two weeks						0%	
	longer	than three weeks						0%	
8.2)	Graded and returned assignments in								
		24 hours						33.3%	n=3
		two days						0%	
		a week (66.7%	
		two weeks						0%	
	longer	than three weeks						0%	
8.3)	Commented in discussion threads in								
		24 hours						100%	n=3
		two days						33.3%	
		a week						0%	
		two weeks						0%	
	longer	than three weeks						0%	